

TICKLED PINK'S T&CS - JULY 2012

- We hand make all our cards so variations may occur.
- All our cards are supplied with matching hammered white or cream envelopes.
- We require a £50 non-refundable deposit if your order is accepted and booked into our schedule far ahead of time. Orders being completed immediately require full payment before we print and begin cutting.
- The balance for all orders is payable before we begin printing.
- Once your order has been received we will make up a proof sample showing the colours, ribbons, fonts, inserts etc that we plan to use for your cards.
- We send proofs by post with a confirmation slip and quote which must be signed and returned once you have confirmed that everything is correct before we can start making your order.
- We will not accept responsibility if you have returned the confirmation slip **or** paid your balance for any errors or typos that you did not spot at the email proofing stage and subsequent hard copy proofing stage and are spotted afterwards.
- At this stage we can liaise as to our schedule and agree a reasonable time scale for us to complete your order.
- We accept BACS, cheques, cash and Paypal. We do however add 4.5% to Paypal orders to cover their charges.
- All orders are despatched by Special Delivery, Royal Mail up to a weight of 2kgs over this weight will go by courier and should arrive in the next 3 working days.
- All orders over £500 will have free delivery.
- We are a small family business, so our studio and telephone are open 8:30- 5:30 Mon-Fri and Saturday's by appointment, but we do like to spend weekends with our kids and even have holidays, outside these hours we can be reached by email.
- We do have a minimum charge for our orders, we'd love to take on all orders, but we can't work at a loss! So our minimum order charge is £35, you can order less, but the charge will still be £35. Even 10 invites will take us 2 hours to create, print, fold, cut and pack, so we feel this is reasonable.
- We will not pass your details onto any third party organisation.

WEARETICKLEDPINK.CO.UK